

This is how a company visit works for companies of group C-/D



The purpose, content and modalities of company visits changed on 1 January 2022.
What does this mean in practice? And what is the impact on the resulting policy advice?

What is the purpose of a company visit?

Mensura's company visit is an external service that contributes to setting up a prevention policy in your organisation:

- We optimise our cooperation and indicate the areas in which we can support you
- We build your prevention file together
- We help you focus on the right priorities and risks

This is how we help you reduce health risks, prevent accidents, prevent or remedy psychosocial problems and reduce musculoskeletal complaints. We can also assist you in getting your environmental administration in order.

What is the new approach?

The new RD creates a more precise framework than before.

This more precise framework is also necessary because organisations have different needs according to their category (A/B/C+ or C-/D). For example, companies from group A/B/C+ have a trained internal prevention advisor (Level I or II), which is not the case for organisations from group C-/D (untrained prevention advisor or Level III). Your organisation's category depends on the number of employees and the NACE code.

For companies of the group C-/D, this means greater support by the external service: identifying hazards, determining risks, defining the 5 priority risks, organising health surveillance and providing policy advice. We will go into each of these aspects in more detail below.

What needs to be done before, during and after the company visit?

1. Information obligation: we will communicate even more effectively from now on

- Within two months of joining, we will inform you about the dangers and risks for your sector. We'll also inform you about possible preventive measures, resources and tools. This way, you can start working on your welfare policy in the early stages.
- We will inform you of the tasks we are legally required to perform as an external service. You'll receive the necessary explanations to be able to follow up on jobs carried out via our electronic inventory.

2. The introduction of an exploratory company visit

- We conduct an exploratory company visit at the site of each new employer. Together, we map the dangers in the workplace for all welfare domains and list the (major) risks they entail. Based on this analysis, we decide which employees must attend periodic medical examinations.
- We identify the five priority risks and formulate concrete advice on eliminating them.
- Depending on your price group, this exploratory visit must occur within 6 or 12 months of joining. Mensura strives to realise this within three months of the actual start-up, so you can get to work quickly.
- For all employers who were affiliated before 1/1/2022, the same activities must take place before 31/12/2023. Mensura will also conduct an exploratory visit to all affiliated employers in 2022 and 2023.

3. The periodic company visit: evaluation of the evolution

- During the periodic company visit, we evaluate the evolution of the five priority risks from the previous visit, we see if any new hazards have arisen and we identify five new priority risks and their corresponding advice.
- The periodic company visit will take place every 2 years for customers in tariff groups 3 to 5 and every 3 years for customers in tariff groups 1 and 2.

4. Policy advice: the company well-being file

- All information (information submitted within 2 months, information from the exploratory visit, periodic visits and all other interventions) is incorporated in the policy advice.
- As a result, the policy advice becomes the company's well-being file where the evolution of well-being in the workplace can be tracked at all times. It forms the basis for your general prevention plan and annual action plan. You can consult this document and adjust the status of risks that you have eliminated via MyMensura.

What if your organisation has multiple branches?

- The same bottlenecks tend to occur at each location, making frequent visits to all branches ineffective. From now on, you and your external service can map out your types of operation (e.g. shops and warehouses) during the exploratory and periodic visit. Depending on the dangers and risks involved, we then draw up a visit schedule that allows for regular visits to the various branches.

Number of sites by type of employment	1 or 2 sites	Between 3 and 5 sites	Between 6 and 9 sites	Between 10 and 20 sites	21 sites and more
Risk level per type of location	Locations to be visited per year				
Low-risk activities	1 site per 3 years	1 site per 2 years	1 site per year	2 sites per year	3 sites per year
Medium-risk activities	1 site per 2 years	1 site per year	2 sites per year	3 sites per year	4 sites per year
High-risk activities	1 site per year	2 sites per year	3 sites per year	4 sites per year	5 sites per year

You have any other questions?

Please contact us at bedrijfsbezoeken@mensura.be.