

This is how a company visit works for companies of group A/B/C+



The purpose, content and modalities of company visits changed on 1 January 2022.
What does this mean in practice?

What is the purpose of a company visit?

Mensura's company visit is an external service that contributes to setting up a prevention policy in your organisation:

- We optimise our cooperation and indicate the areas in which we can support you
- We build on your effort to conduct risk analyses
- We help you focus on the right priorities and risks

This is how we help you reduce health risks, prevent accidents, prevent or remedy psychosocial problems and reduce musculoskeletal complaints. We can also assist you in getting your environmental administration in order.

What is the new approach?

The new RD creates a clearer framework than before.

This clearer framework is also necessary because organisations have different needs depending on their category (A/B/C+ or C/D). For example, companies in group A/B/C+ have a trained internal prevention adviser (Level I or II), which is not the case for organisations in group C-/D (no trained prevention adviser or Level III). Which category your organisation belongs to depends on the number of employees and the NACE code.

For companies that have a trained prevention adviser (Level I or II) in-house, external services in the area of site visits play a more complementary role, with a focus on the organisation of health surveillance.

What needs to be done before, during and after the company visit?

1. Exploratory company visit

- We conduct an exploratory visit to newly joined companies. Together with your internal department, you carry out the risk analysis and inform us, the external service, of the hazards and risks that may affect the health of your employees. In combination with a physical tour, we thus have the necessary information to organise the health supervision.
- During this visit, our prevention advisor will also advise as to which additional tasks and assignments are best carried out by Mensura as an external service. These agreements are recorded in the identification document.
- For all employers who were affiliated before 1/1/2022, the same activities must take place before 31/12/2023. Mensura will also conduct an exploratory visit to all affiliated employers in 2022 and 2023.

2. Periodic company visits

- The frequency of periodic company visits for all A/B/C+ clients is now once every 24 months. The reasoning is that regular workplace visits is, first and foremost, the task of the internal service.
- The substantive focus is the same as the exploratory visit: providing the external service with insight into the (changed) risks in order to adjust the health supervision where necessary, a physical visit of the workplaces and an adjustment of the division of tasks between internal and external service with, if necessary, an adjusted identification document.

- The reduced frequency of periodic company visits does not mean that you only see your occupational physician or other prevention advisors every two years. In fact, time is freed up for other types of visits: inspection of altered workstations, workplace visits in view of re-integration, visits in view of specific assignments, such as conducting measurements, specific risk analyses, etc.

What if your organisation has multiple branches?

- The same bottlenecks tend to occur at each location, making frequent visits to all branches ineffective. From now on, you and your external service can map out your types of operation (e.g. shops and warehouses) during the exploratory and periodic visit. Depending on the dangers and risks involved, we then draw up a visit schedule that allows for regular visits to the various branches.

Number of sites by type of employment	1 or 2 sites	Between 3 and 5 sites	Between 6 and 9 sites	Between 10 and 20 sites	21 sites and more
Risk level per type of location	Locations to be visited per year				
Low-risk activities	1 site per 3 years	1 site per 2 years	1 site per year	2 sites per year	3 sites per year
Medium-risk activities	1 site per 2 years	1 site per year	2 sites per year	3 sites per year	4 sites per year
High-risk activities	1 site per year	2 sites per year	3 sites per year	4 sites per year	5 sites per year

You have any other questions?

Please contact us at bedrijfsbezoeken@mensura.be.